Deliverable 4 Part 1:

List of interfaces:

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| Use Case | List of user interface actions |
| Booking travel services | -search interface  -booking preference interface  -payment interface |
| Managing customer information | -registration interface  -booking cancellation interface  -profile update interface |
| Service provider updates | -update availability  - price update interface |
| Reporting and business performance | -report dashboard  -business performance dashboard |

Storyboard:

Booking travel services:

-search: user type something then clicks on the search button

-select: the user selects something from the search results by clicking on it

-preferences: the user selects preferences for the search

-payment: the user selects the payment type and enter details

Managing customer information:

-register #1: user enters his detail (name, email, password, number)

-register #2:genrate ID for the user

-log in: the user chooses the log in option and enter his details (email, password)

-cancel: user selects a booking to cancel

-update: user update his profile details

Service provider updates:

-log in (as provider): the user chooses the log in option (as provider) and enter his details (email, password)

-update: update details (booking, flights, car company, hotels)

Reporting and business performance:

-select report type: user select report type (performance, booking)

-select preferences: user select preferences for the report (time,region,etc)

User - System Dialogue:

Booking Travel Service:

**Search**:

System: what would you like to do?

User: search for an item

System: enter the name of the item

User: “Flight to Cairo”

System: here’s results that match your query

**Select**:

System: "Select an item from the results."

User: (Clicks on a specific flight to Cairo.)

System: "You've selected a flight to Cairo. Would you like to proceed?"

**Preferences**:

System: Please select your preferences for the flight

User: Selects from the preferences menu

System: Preferences updated. Here's your revised selection

**Payment**:

System: Choose your payment method

User: Credit card

System: Enter your card details

User: (Enters card number, expiry date, and CVV.)

System: Payment successful. Your booking is confirmed

Managing Customer Information:

**Register**:

System: Please enter your details to register

User: Name: Youssef, Email: Youssef[@eui.com](mailto:john@example.com), Password: PASSword, Phone: 0123456789

System: Registration details received

System: Generating your unique ID

System: Your user ID is 3345

**Log In (as customer):**

System: Enter your email and password to log in

User: Email: youssef[@eui.com](mailto:john@example.com), Password: PASSword

System: Welcome, Youssef

**Cancel**:

System: Select a booking to cancel

User: (Chooses a booking )

System: Your booking is canceled. Refund processed

**Update**

System: Select a detail to update

User: phone number

System: enter the new phone number

User: 0111222333

System: Your phone number is updated

Service Provider:

**Login (as admin):**

System: Enter your email and password to log in

User: Email: youssef[@eui.com](mailto:john@example.com), Password: PASSword

System: Welcome, Youssef

**Update**

System: What details would you like to update?

User: Update flight schedule and hotel availability.

System: Updates saved successfully

Report Business performance:

**Select Report Type & select preferences :**

System: Choose a report type

User: Performance report

System: Report type selected

System: Select preferences for the report (time, region)

User: Time: Last year, Region: Cairo

System: Generating your report

System: Here’s your customized report

Figma link: https://www.figma.com/proto/2C8IAcsL45gCJrzkyJvab7/Travel-With-Me-website-prototype?node-id=0-1&t=E8gdWPIR2tJsFJYS-1